

WORKING TOGETHER

A monthly newsletter showcasing partner & learner success stories - December 2016



DOVETAIL SUBSCRIBES TO DENISE



Denise from Sittingbourne completed 5 courses during her time at Go Train and was a fantastic learner with a very positive attitude towards education and gaining employment. While at Go Train Denise took part in a work training programme and **gained employment at Dovetail**, a local magazine subscription centre. Congratulations Denise!

LONE PARENT SUPPORT PAYS OFF

Sharon from Sittingbourne started her journey at Go Train when she referred herself to a lone parent Employability course, in order to prepare to get back to work after raising a family.

Sharon went on to study level 2 English and level 1 and 2 maths before completing her ECDL level 2. Inspired by her experience, Sharon attended a Go Train internal recruitment day and gained employment as an NCS Advisor at the Sittingbourne training centre. Sharon has been **working at Go Train** for almost a year, helping others to gain employment through the skills and experiences she has learnt.

COMMITMENT TO LEARNING

Sam from Sittingbourne showed an amazing commitment to learning during his time at Go Train, completing customer service and employability courses alongside English level 2 and maths level 1. Sam went on to complete 6 weeks of work experience in the Go Train Sittingbourne training centre before **starting work at CEX** in Chatham. Sam is continuing his learner journey by completing his maths level 2 at the centre while in full time employment - it's no wonder Sam is doing well as his excellent rapport and commitment to learning shine through.



The on-going support I received after starting work at CEX is amazing, I'm working on my maths level 2 so I can continue to improve myself.

Sam, Sittingbourne



BREAKING AGE BARRIERS

Keith who is 60, suffered from anxiety and had little knowledge on how to use a computer or search for jobs online. His work coach at Jobcentre Plus referred him to Go Train to complete a level 1 IT course. Read Keith's story:

"I suffered from anxiety when I started at Go Train but the Tutors were very patient with me and showed me what to do. I was always asking for help and time and time again the Tutor would come to my aid - nothing seemed too much trouble for them. I was shocked when I got 92% in my first test 'IT security for users'. This really gave me a boost and I went on to complete level 1 and 2 IT ECDL and with my work coach's approval I signed up to complete my English and maths qualifications.

ONE WEEK MAKES ALL THE DIFFERENCE

Robert was referred to Go Train by Herne Bay Jobcentre Plus to complete an IAP course. At first Robert could not understand why he had been referred to the course, believing it would not be beneficial. However after speaking with his Tutor about the benefits, Robert began to relax and completed the employability course which included the

development of a new CV and advice and support on applying for jobs. Robert successfully **found full time work at Homebase after spending just 1 week at Go Train**, when speaking to Robert he said "I applied for the job while on the course and I feel that I have been successful due to Go Train's help, thank you." Good luck Robert!

I benefited in so many ways being at Go Train. I was getting into a routine and this alone helped towards the transition of getting back to work. My job search was no longer stressful and my anxiety had declined which I am sure was a direct result of attending Go Train. When my work coach suggested that I attend Go Train, it really was the best thing that could have happened to me."



"Transforming lives by improving skills, preparing for jobs and building careers."

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NATIONAL CAREERS SERVICE ADVICE

Ben met with a National Careers Service Advisor at the Go Train Woolwich centre to discuss his job options due to a change in personal circumstances which meant his previous career was no longer an option. Read Ben's story:

"When I first met with my advisor I thought it was going to be a pointless meeting, but it actually helped me. I was given my action plan and shown the NCS website on my first appointment. My advisor told me to look at different career options as I was quite stuck on one job idea, I have now done this and I will now be attending a City & Guilds

plumbing course which will also give me a CSCS card and I will be Corgi registered. This is going to help me get on with a new career and improve my skills.

If I hadn't of visited my NCS advisor I would still be stressing about getting back into work – it has helped me realise I need to change in order to better myself."



PREPARING FOR INTERVIEWS

Kelly attended an employability course with Go Train and found the modules extremely informative, believing that the skills she'd learnt were down to her success at interview that led to her **full time employment at Basildon Bus Station**.

Read Kelly's story:

"I would like to thank Go Train for the help they provided on the Employability course. Nothing was too much trouble, whether it was to go over my CV or read through application forms.

The whole course was very useful, but particularly for me was the interview preparation part. After the course I had two interviews and I believe that I was fully prepared and felt confident due to the support I had been given while on the course.

I was successful in each interview and was told from both companies that I stood out and interviewed very well. I truly believe the help given to me contributed to this."

SBWA SUCCESS STORIES

TRAIN TO WORK PROGRAMME

Go Train's work academies offer unemployed people a tailored training programme to deliver jobs and provide employers with a skilled workforce. Our partnerships with Jobcentre Plus enable us to source candidates and train unemployed people with the right skills for the jobs available.

Recent successful training programmes include:

MATALAN – BASILDON, GRAYS AND SOUTHEND TRAINING PROGRAMME

14 job outcomes

MILLIE'S COOKIES – GRAYS TRAINING PROGRAMME

1 job outcome

CLINTONS – MAIDSTONE TRAINING PROGRAMME

3 job outcomes

PARK INN – GRAYS TRAINING PROGRAMME

3 job outcomes

SUBWAY – ROMFORD TRAINING PROGRAMME

1 job outcome

CHARTWELLS – MAIDSTONE TRAINING PROGRAMME

5 job outcomes

02 – GRAVESEND AND BROMLEY TRAINING PROGRAMME

3 job outcomes

KEFCO (KFC) – BASILDON CENTRE TRAINING PROGRAMME

7 job outcomes

"The session went brilliantly, with your candidates on time, well-groomed and engaged."



CONGRATULATIONS TO:

Sarah from Maidstone took part in a Customer Service course and has since gained confidence and employment as a **Kitchen Assistant at Chartwells in Tonbridge Grammar School for Girls**.

Suzanne from Gravesend was referred to Go Train by Jobcentre Plus. At first she had low self-confidence, however after completing Work Skills, Customer Service and level 1 and 2 ECDL she became work ready and **gained full time employment**.

Martin suffered from anxiety when he first visited Go Train, he really didn't want to attend as he was worried that he would look silly. After completing his Employability course he is now in full time **employment as a Hospital Porter at Somerfield Hospital**.

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