

SUCCESS STORIES

February 2020 T: 0121 643 3356 E: info@go-train.co.uk



UMAR ANSWERS THE CALL AT RESPONDEZ DUDLEY

Umar recently attended a two-week SBWA at Go Train Dudley, where he completed a Customer Service course and an ICT Level 1 course, with a further week of short online qualifications. At the start of his third week with Go Train, Umar attended two interviews: one with the surveying firm Hampton Lovett and the other with Respondez. Although Umar didn't get the job at Hampton Lovett, **he aced the interview at Respondez and was offered the job later that day** which he accepted on the spot.

Umar was a pleasure to have at the Centre and enjoyed his time so much that he hand-wrote the following: "With my time at Go Train, I felt welcomed from the start. All the staff put 100% of their effort into making you feel at home and making you feel like your career matters. From the start you can see it is Go Train's mission to

get you into a job you're interested in and looking for, as soon as possible. The team do a brilliant job with help and guidance all the way until employment. Thanks to Go Train I will be starting my new job next week and I can finally move onto my next steps in life. Thank you so much to everyone that helped me!"



PUJUN SURVEYS THE SCENE AT GO TRAIN WEST BROMWICH

Pujun came to Go Train West Bromwich in December. Despite having completed a degree in Mechanical Engineering, he couldn't get a job in the sector and his confidence was shattered. Pujun attended an Allied Bakeries SBWA and completed a two-week course, boosting his CV with online qualifications in Food Safety, Health and Safety, and Equality and Diversity. Although he didn't apply for the vacancy with Allied Bakeries, he has **now obtained a position, working in his ideal job role as a mechanical engineer for Meridian Industrial in Manchester**. Pujun relocated for his new career and is enjoying this new step in life. Pujun thanked us for a reference and for his time at Go Train. "When I came to Go Train, I was fed up with being unemployed and was ready to take on any job that was

offered to me. My careers advisor there encouraged me to focus solely on becoming a mechanical engineer, as it was a specialised career that I had qualifications for. Also, the staff there put maximum effort into helping you in any way they can. In addition, when I failed one of my online assessments, they helped me with my revision sessions which helped me pass. I started the course with no confidence and didn't really want to get involved, but I left invigorated and that helped me secure my dream job."



THE TRUE EMBODIMENT OF OUR GO TRAIN CULTURE

Bobby, a Go Train tutor in Coventry, has been so determined to give learners the best chance possible at passing the SAGE course, that he has spent his weekends taking and passing the SAGE course himself. So he now knows all the potential pitfalls of the course! On top of this, Bobby recently merged two unrelated groups together due to a shortage of tutors and even cancelled his annual leave on Valentine's Day to put our learners first. This was without any request from management. With all this considered, the team at Go Train Coventry just wanted to say, '**Thank You, Bobby!**'

ANNA BREAKS DOWN THE BARRIERS OF LIFE IN THE UK

Anna had many barriers preventing her from starting employment. Anna had childcare issues so didn't feel she could start a full-time job. She had no money and wanted to start earning so she could build up some savings to take her children on a long overdue holiday. In addition, Anna was relatively new to the country so didn't have a National Insurance number and had no UK accepted qualifications that would help her with starting a new life in Coventry. Despite these multiple hurdles she always had a smile on her face, as well as being punctual every single day of the courses. Thanks to the confidence Go Train Coventry built up in Anna she applied for a full-time job, while on the Work Fit + Kit course. **She nailed the interview and started the job within 1 week of the course ending**. Not only did Anna get herself a job, which is a reward in itself, now she has the bonus of the kit to look forward to.

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WALSALL GIVES COFFEE AND CAREERS ADVICE AT BIRCHILLS

Go Train Walsall held a Coffee Morning in Birchills to discuss how we can help the community increase their skills and confidence to return to work.



CONNOR ENJOYS SUCCESS AT BECKETTS FOODS

Connor had set his heart on getting a job while being monitored by the probation services, to show them he had learned from his mistakes. Connor joined a two-week PET course for the company Arlington Automotive and demonstrated a great attitude and desire to work. He started a trial run with Arlington Automotive after the course. Soon Connor was in a position where he could choose between two companies which he applied for while on the course: Arlington Automotive and Becketts Foods wanted him to join their teams. He chose Becketts Foods because he thought he would be able to forge a better career with them. He was appreciative of the hard work that the staff at Go Train had put into helping him and credits them with helping him to overcome the barriers he had faced and getting a second chance at life. **Connor said he would never have been offered a place at two reputable companies without the help Go Train Coventry had given him** and said he would recommend them to anyone unemployed.

AHMED THINKS GO TRAIN WOLVERHAMPTON THE BEST THING SINCE SLICED BREAD

Ahmed came to Go Train Wolverhampton in December for a SBWA for Allied Bakeries. He was referred to them by the Job Centre, having only been out of work for 5 months. He had previous experience in warehouses. However, Ahmed was concerned that his communication skills and age would be a barrier to regaining employment quickly. Taking all this into consideration the team at Go Train Wolverhampton encouraged him to overcome those perceived

barriers and work to improve his communication skills.

Forgetting his initial reluctance to be on the course, Ahmed successfully completed the customer service element. He was so pleased with the support he received from the team in Wolverhampton that in his course completion review, he stated that he felt that the support given had enhanced his communication skills and that with the help the team gave him to

complete his online application and to prepare for interview, **he successfully impressed in a group interview and induction session with Allied Bakery and got the job** in January!



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