

WORKING TOGETHER

May 2020 T: 020 8142 4360 E: info@go-train.co.uk

Wiltshire College
& University Centre



Times are challenging and uncertain. In the face of such turmoil, Go Train is doing everything possible to support our learners, staff, referral partners, educational partners and employers who have been impacted by the spread of the virus and the effects of lockdown.

The last five weeks have been incredibly hard work, with Go Train mobilising quickly to ensure we can engage all our staff and as many of our students as possible online. Learners have been continuing their courses in the safety of their own homes, with Go Train staff in regular contact. Everyone has worked incredibly hard and as you read this month's newsletter I think you will, like me, be inspired and moved by the success of learners and our staff who support them. I am full of admiration for what you are achieving.

Steven Wines – Chief Executive

TEACHING CAREER FOR BEN IN CHIPPENHAM

Ben heard about Go Train through his work coach at the Chippenham JCP. After becoming unemployed, he needed a confidence boost and help to refresh his CV. Ben completed our six-week WF+K programme and found he enjoyed the classroom environment and meeting similar people. He is **now completing Level 2 Essential IT Skills and has decided his long-term goal is now to become a teaching assistant.**

“At Go Train, I have been able to brush up on subjects I already had a good understanding of and learn new and useful skills. The tutors were really supportive and brought to my attention that I am really helpful during classes. This has made me consider a career as a teaching assistant and I plan to use my skills to make a difference to others' lives. For anyone in my situation, I would highly recommend Go Train Chippenham. Special thanks to Sharon, Gareth, Cathy, Sarah, Gemma, Chloe and Tony for all providing me with such a great platform to be able to build a future upon.” - Ben

SWINDON'S AMAZON SPOT FOR TIAN



Tian chose Go Train after spotting an advert for our pre-employment training for Amazon. He had been unemployed for some time and needed help with finding full-time employment. During his Amazon PET he completed a Customer Service course which he felt really helped him to know how to handle people in all situations. Adult learning has given Tian a new perspective on the workplace and on the things he can achieve and he feels much more confident in his ability to find work. **He did very well in the interview and is now a full-time warehouse operative at Amazon!**

“The courses help you focus on the right working mindset. You meet different people and this helps you work on your team-building skills. I would recommend Go Train.” – Tian

SWINDON DEVISES A NEW SUCCESS RECIPE

George joined us for our Prezzo PET and as part of this he completed a Customer Service course as well as Employability. He enjoyed the courses so much that he decided to do more with us to really help him get the career tools he needs.

“It was a good experience. After the induction, I felt more relaxed. Every day was way different and I felt like I wanted to be there. The staff and tutors were really helpful, the courses were enjoyable. I am now considering doing more courses online.” – George

PREZZO



“Transforming lives by improving skills, preparing for jobs and building careers.”

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SMILING ALL THE WAY IN SWINDON

Bryan had been employed by one company for 23 years and, although he had lots of experience, he was struggling to find employment. He decided to enrol on our Customer Service and Employability courses to help him boost his confidence and to get some assistance with job searching. As part of his Employability course, Bryan created a new CV and covering letter. The practise interviews that he had with his tutor helped him realise that a positive attitude and a smile are just as important as qualifications when it comes to succeeding in an interview. **Bryan has**

now found full-time employment as a logistics controller for RAN. We are so pleased for him!

“I found my training enjoyable and meeting other people in similar positions helped me with a better understanding of expectations and possibilities. I learnt something new every day. The tutors made sure everybody was involved and engaged with the learning, even though it was designed to cover a wide audience. They have a tough job but you all did fantastically and thank you!” - Bryan



SWINDON HELP CALLUM GET PICKED FOR THE JOB

Callum joined us in December last year after a Job Centre recommendation. His confidence was very low and he really needed motivation to get back into employment, along with the tools to do this. Callum completed a three-week Get Ahead course with Go Train during which he took the Employability course which he found especially useful. We helped him spruce up his CV, develop cover letters and to recognise effective techniques for answering interview questions. **Callum has since found a job with DHL as a warehouse picker** and we wish him all the best in this!

“The staff were very supportive and friendly and always help if you are struggling.” – Callum



SWINDON HELPS VICKY FLY THE COOP TO CO-OP

“Before I attended Go Train, I had no employment history or qualifications. I was a carer for my mother from a very young age and then I went on to have my own family and became a housewife. Unfortunately, this didn't last so I had to start supporting my children by myself and this was when I went to the Job Centre for help and they told me about Go Train. At first I was so scared and worried that I wouldn't be able to do it, but as soon as I walked in they made me feel so welcome. They all want you to make something of yourself and help you back into employment. I had no confidence in myself at all but with the

help of the tutors my confidence grew and grew. They helped me so much and I will be forever grateful to them for helping me along my journey.

My goal was to build my confidence and be able to attend a job interview with the knowledge that I knew I was going to be comfortable and not anxious or overly nervous. **I was offered an interview for the Co-op.** I went along feeling fully prepared with all the experience from the courses I did with Go Train. This was my first ever job interview and I did everything I had learnt and I got the job straight away!

I can't thank Go Train enough: they prepared and trained me for everything that I now use in everyday life. I love working. **Joining Go Train was the best thing I ever did.”**



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